

1 **Q. What studies have been undertaken, either by the industry or by the company, to**  
2 **evaluate the costs of increasing the target level of reliability? What conclusions, if**  
3 **any, have been reached concerning a reasonable and acceptable level of service**  
4 **given the marginal cost of increasing from that point?**  
5

6 A. Newfoundland Power's conclusions on the cost implications of improving its reliability  
7 of supply is set out in the response to information request CA-85 (b).  
8

9 While Newfoundland Power is committed to improving service reliability, it does not  
10 attempt to do so by setting a target level or levels of reliability and comparing the costs of  
11 meeting that level or those levels. Newfoundland Power believes such an approach  
12 would be impractical.